



Compliance, Productivity, Experience

EDUCATION AND TRAINING SUPPORT



www.smartwfm.com

Empower your workforce with Smart WFM Training and Education Support

Maximize the value of your UKG Pro WFM or UKG Ready technology with our customized training programs and documentation. Our expert team will help you boost user adoption, ensure compliance, and achieve a strong return on your investment.

WHY TRAINING MATTERS

Implementing UKG Pro WFM or UKG Ready is a significant investment, and training your team effectively is key to maximizing its value. Tailored training ensures your team understands how to use the technology effectively, improving user adoption and helping you achieve productivity, compliance, and user experience benefits sooner.

As a UKG Partner with extensive industry experience, Smart WFM provides customized training programs, eLearning modules, user manuals, and quick reference guides—all branded and tailored to your unique business needs.



OUR TRAINING SOLUTIONS:



Train the Trainer

For Subject Matter Experts & Change Champions

We design and deliver customized training for your trainers, using your branding and content specific to your organization. This approach grows your own internal UKG capability and empowers your internal trainers to effectively guide your team.



Multimedia Learning

eLearning Modules & 'How To' Videos

We offer interactive eLearning modules and videos that users can access at their own pace through your LMS or intranet. These resources provide step-by-step guidance and hands-on practice to ensure thorough understanding and adoption.



User Manuals & Work Instructions

Persona-Based and Detailed

Our user manuals and work instructions are tailored to your organization's UKG setup and operating model. With step-by-step instructions, relevant screenshots, and familiar branding, these resources make it easy for your team to perform tasks confidently and correctly.



Quick Reference Guides (QRGs)

Task-Based, Short-Form Instructions

These "cheat sheets" provide quick, easy-to-follow instructions for specific tasks, helping your team efficiently navigate the system and maintain consistency in their processes.

WHY SMART WFM?



Expert UKG Partner

Leverage our extensive experience with UKG across various industries.



Customized Training

All content is tailored to your unique business processes and UKG configuration.



Improved User Adoption

Ensure your team understands and uses the technology effectively.



Boost Compliance and ROI

Proper training reduces errors and maximizes your technology investment.

READY TO GET STARTED?

[Contact our Customer Success team today](#) to learn how we can support your team with customized training and education solutions that drive results.

Transform Your Workforce with Smart WFM.



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